

# PROACTIVE Pro-Active EJ Considerations During Removal Actions: A Case Study



## **KENTUCKY ENERGY & ENVIRONMENT CABINET**

Sheri Uhlenbruch, P.G.  
Environmental Scientist Consultant

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# Items to Address

Is the Removal Action occurring in an EJ community?

Consider and plan for the following:

- Communication
- Preparedness
- Availability
- Results
- Follow up



# Communication

- Utilize Resources Available & Integrated in the community
  - EPA Community Involvement Coordinator
  - West Jefferson Task Force
  - (Former) KY Environmental Quality Commission
  - City of Louisville
  - Local news outlets
  - Multi-armed approach
    - Press releases, large community meetings, WJTF meetings, mailers, door-to-door, in-person interviews, on-site help desk

# Preparedness: Anticipate Questions & Concerns

- Go Beyond the Basics
  - Extra caution/steps to prep site for removal/remedial work
  - Invest in additional action (garden lots)
  - Detailed information prior to construction (excavators involved, safety monitoring, sewer eval, etc.)

- Acknowledge and Deter Distrust
  - Meet with each homeowner
  - Pre-Remediation inspections, recorded
  - Address real or perceived concerns
  - Be available

# Be Available

- Set up on-site booth for Q&A during widely publicized hours
- Dedicated hotline
- Continual mailers/updates
- Active in media
- Door to door
- Follow up on complaints/questions

# Do More Than Expected

- Sod application in yards, not just seed
- Tree evaluation pruning
- Sidewalk replacement/upgrade
- Erosion control
- Special landscaping considerations
- Post-restoration maintenance
- Hand digging sensitive areas



Black Leaf Chemical AI 52202 September 12, 2018 Photo of water connection in front of 1701 St. Louis Ave. Water is being used for dust/asbestos abatement. Air monitoring is also being conducted along the perimeter of the site on a routine basis for particulates, metals, pesticides, volatiles, etc.



# Give the Community the Promised Results:

- Contaminant remediation confirmed
- Recontamination prevented
- Leave the Removal Zone “Better than you found it”
- Be reasonable in follow up concerns and actions
- Continue to discuss through established communication lines
  - updates
  - next steps



# Follow Up

- If it's broke, fix it
  - Ex. Retaining Wall, Erosion
- Continue to address community through appropriate channels
  - WJTF
  - Mailers
- Any additional items to wrap up
  - Notify when closing dedicated lines/social media accounts
  - Any neighboring Investigative/Remedial Action updates
- Any remaining courtesy you'd want for your family

# Project Completion

- Make note of any key items brought to your attention/lessons learned for future projects
- Keep lines of communication with valuable community resources

# Questions?



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**Questions Will be Taken at  
End of the Session**